

SIA PRĀTA VĒTRAS SKAŅU IERAKSTU KOMPĀNIJA terms and conditions

Following terms and conditions governing the relationship between SIA PRĀTA VĒTRAS SKAŅU IERAKSTU KOMPĀNIJA, registration Nr. 40103145086, registration address Strēlnieku iela 1-3, LV 1010, Latvia (hereafter SELLER) and person (hereafter BUYER) apply for using online store HYPERLINK "<https://www.ekase.lv>" www.ekase.lv

1.1. SELLER is responsible for ETICKETS, MERCHANDISE and MP3 trade.

1.2. Purchase can be made at any time. Orders of the MERCHANDISE will be processed business days from 10:00 till 17:00. After the order of the MERCHANDISE is received SELLER will notify BUYER the confirmation by sending E-mail to provided address.

1.3. By using EKASE online store for purchasing ETICKETS, MERCHANDISE and/or MP3 BUYER confirms that:

he or she is an individual of at least 18 years of age, has full passive and active legal capacity for using the EKASE (an individual of 7–18 years of age with limited legal capacity states accordingly that he/she has the consent of the lawful representative for using the EKASE services)

he or she is a representative of legal entity and has all and any powers to use the EKASE services in the name of that legal entity, and to assume any obligations for that legal entity;

he or she respects and complies with all the terms and conditions of use of the EKASE online store;

he or she will not use third party's credit card for purchasing ETICKETS, MERCHANDISE and/or MP3

1.4. BUYER voluntarily provides information about itself, which are necessary for purchase at EKASE. SELLER guarantees the confidentiality of information provided. The registration is not obligatory for making the purchase.

1.5. Any unlawful use of the information for purposes of sale and resale, advertising, promotion or other commercial purposes of EKASE online store content is prohibited without SELLER's written consent.

1.6. Payment for the purchase is possible with credit card (Visa, Visa Electron, Mastercard un Maestro) or Swedbank's Internet bank.

1.7. Any differences that arise between BUYER and SELLER are solved in accordance with legislation of the Republic of Latvia.

2.1. SELLER assumes no liability for lost or damaged ETICKETS.

2.2. In case of concert cancellation, re-scheduling or change of the venue it is EVENT ORGANISER'S responsibility to deal with the return and/or compensation of the ETICKETS if not stated otherwise.

2.3. SELLER at online store HYPERLINK "<https://www.ekase.lv>" www.ekase.lv sells tickets to the events only as ETICKETS in the form of PDF file that is delivered to the e-mail provided by BUYER. It is BUYER's responsibility to print ETICKETS.

2.4. BUYER is given 30 minutes to make a payment for ETICKETS from the moment they are placed in a "basket". If the payment has not been done within given time the ticket comes to free trade and BUYER has to start the process of purchasing over again.

2.5. BUYER is able to purchase up to 8 ETICKETS per one purchase occasion.

2.6. Neither SELLER nor EVENT ORGANISER is responsible if the person declaring ETICKET is the same person who purchased the ETICKET and do not take responsibility for the damage caused in such case. Neither SELLER nor EVENT ORGANISER takes responsibility of illegal reproduction of tickets. Only one visitor - the first ETICKET bearer will be admitted in the venue.

2.7. SELLER do not exchange or buy back ETICKETS.

3.1. In accordance with a license agreement between SELLER and AKKA/LAA (Copyright and Communication Consultations Agency/ Latvian Copyright Agency) and Copyright Law of the Republic of Latvia BUYER gains rights only for storage of one copy of the MP3 file. For any other reproduction or public performance BUYER must obtain necessary license.

3.2. Music at EKASE online store is made available with the license given by AKKA/LAA. www.ncb.dk www.akka-laa.lv .

4.1. ETICKET is a PDF file that is delivered to BUYER's e-mail provided to the SELLER. It is BUYER's responsibility to print ETICKETS. It is possible to print ETICKETS also from the online store webpage.

4.2. The delivery of MP3 files are to the BUYER's provided e-mail. After payment is done BUYER can either download the file from the online store webpage or via link sent by SELLER to his/her provided e-mail.

4.3. Purchased MERCHANDISE are delivered to the BUYER's provided address or they can be picked up at Strēlnieku Street 1-3, Riga, LV1010, Latvia during business days from 10:00 – 17:00. (BUYER should provide receipt stating the payment has been done) SELLER sends the receipt to BUYER's provided e-mail.

4.4. Cost of MERCHANDISE delivery is not included in the price of MERCHANDISE showed at the online store. The cost of the delivery depends on the weight, size and delivery distance. The cost of the delivery is calculated during the purchasing. There is no charge for picking up MERCHANDISE at the address provided in 4.3.

4.5. SELLER manages the delivery of the MERCHANDISE within 5 business days after payment is received.

4.6. Deliveries of the MERCHANDISE are made in co-operation with State Joint-Stock Company "Latvijas Pasts" and according to their stated rates.

5.1. According to the Consumer Rights Protection Law of the Republic of Latvia BUYER has rights of the withdrawal that can be used by returning the MERCHANDISE to the SELLER within 14 calendar days. The receipt demonstrating the payment must be provided.

5.2. The right of withdrawal is valid starting from the day BUYER has received the MERCHANDISE or its parts.

5.3. The right of withdrawal does not apply to ETICKETS and MP3 files purchased at Internet Store EKASE.

5.4. BUYER is responsible for the quality of the MERCHANDISE during the withdrawal term. SELLER does have rights to refuse the right of withdrawal or to take compensation if the MERCHANDISE are used or damaged and if the original packaging is missing or substantially damaged.

5.5. BUYER using the right of withdrawal does cover the delivery expenses. (Post service)

5.6. SELLER in case the right of withdrawal does apply compensates BUYER amount equal to the price of the MERCHANDISE as stated at online store EKASE.